



## Philadelphia Phillies Ticket Services Opportunity

The Philadelphia Phillies offer an hourly-paid, entry-level, customer service/individual ticket sales opportunity in the Ticket Services Department. Spring and summer positions are available. Three-to-nine-month experiences are available.

### *Job Description:*

#### Responsibilities include, but are not limited to:

- Customer service/account maintenance, involving daily phone interactions with customers
- Individual ticket sales for Phillies regular season, Spring Training, Citizens Bank tours, gift cards and other special events
- Assisting various departments as needs arise
- The potential to become a Ballpark Tour Guide
- The possibility of assisting with Day-of-Game operations, helping to ensure the ballpark is in proper gate-opening condition
- Being an outreach, recreation-site leader by assisting Community Outreach/Phundamentals Program
- Learning, understanding and utilizing the Pro Venue Ticketing platform
- Working independently or part of a team to perform necessary Ticket Office tasks
- All things Ticket Office related
- Other duties to be assigned

#### Requirements:

- Qualified candidates should be current undergrad college students
- Bring an attitude of Energy, Effort and Enthusiasm to the workplace every day
- Strong knowledge of baseball
- Flexibility in terms of hours worked and duties
- Desire to gain a valuable sports experience
- Willingness to perform a variety of tasks
- Excellent oral and written communication skills
- Strong interpersonal skills
- Ability to work nights and weekends

Interested candidates can email a resume and cover letter to [ticketservicesposition@phillies.com](mailto:ticketservicesposition@phillies.com).

Resumes are accepted throughout the year. Evaluation process begins early November. Selected interviews are performed in November-January, with commitments made in January.