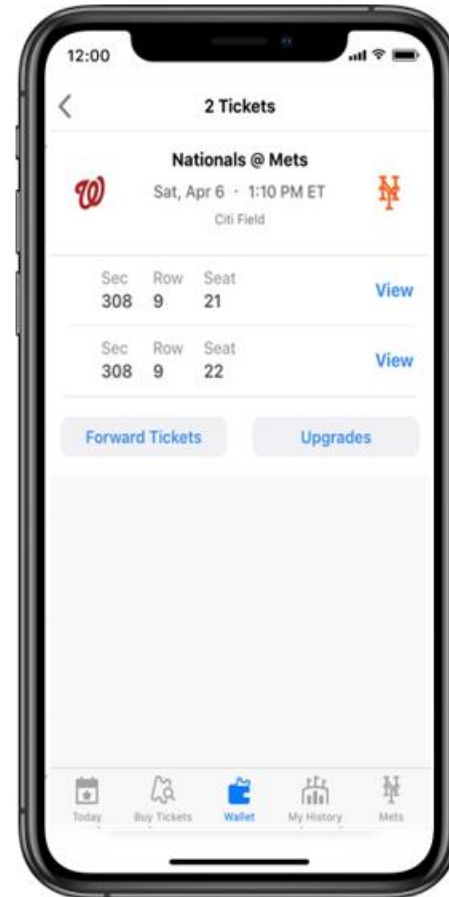




HOW TO FORWARD TICKETS

Meeting family or friends at Citi Field? You can easily forward tickets to them via the MLB Ballpark app by selecting the “Wallet” tab, tapping the “Forward” button and clicking the circle next to the ticket(s) you wish to forward. Mobile tickets can be forwarded via email or a text link.

When you forward a ticket, it will still appear on your list of tickets in the MLB Ballpark app, but it will not feature a mobile barcode. Mobile tickets without barcodes cannot be used for entry into Citi Field. You may choose to cancel a forwarded ticket and have it reinstated as a live mobile ticket in your MLB Ballpark app. Instructions on how to cancel a forwarded ticket are provided on a later page.

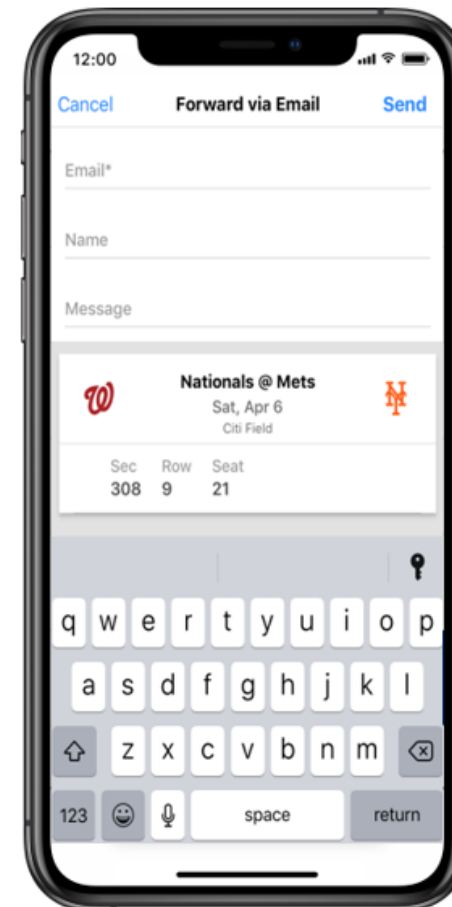
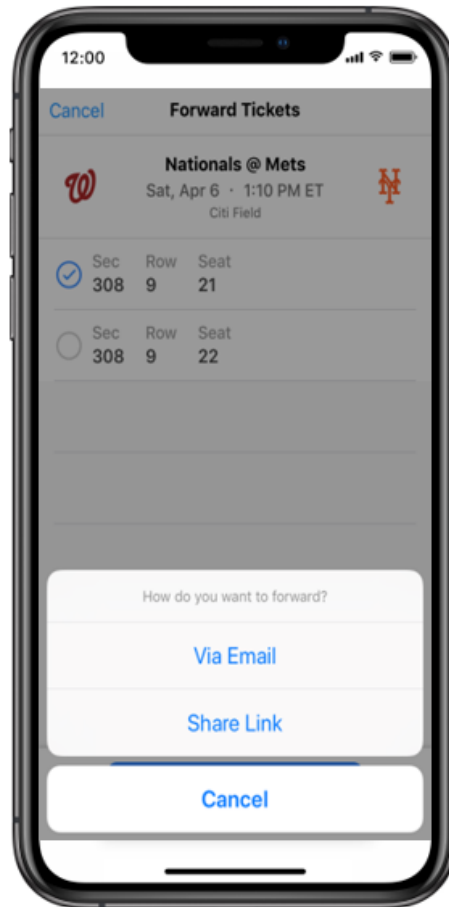


Visit [Mets.com/ballparkapp](https://www.mets.com/ballparkapp) for our frequently asked questions.
Having issues? Contact us at ticket_services@nymets.com or 718-507-TIXX.



HOW TO FORWARD TICKETS VIA EMAIL

To forward ticket(s) via email, select that recipient's name from your mobile device's address book or enter his/her email address directly. The recipient will be sent an email notifying him/her that you have sent mobile ticket(s). The recipient must click "Access Tickets" in that email in order to receive the mobile ticket(s).

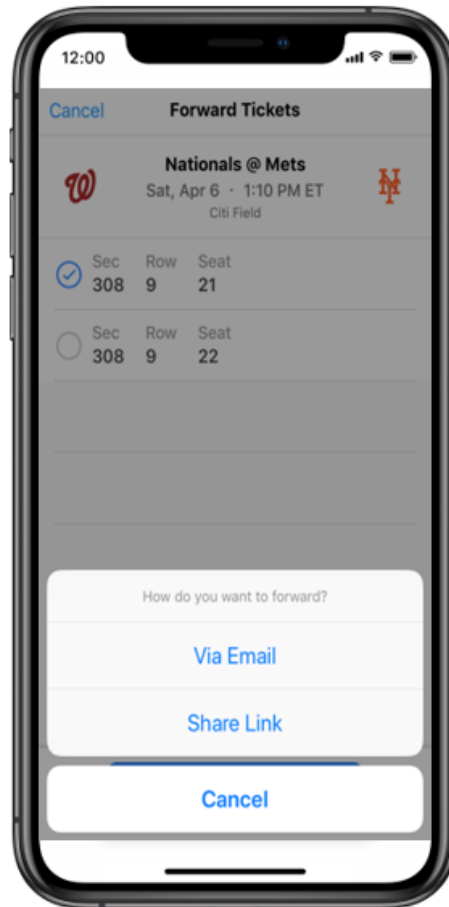


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HOW TO FORWARD TICKETS VIA A TEXT MESSAGE LINK

You can forward ticket(s) via text message by selecting the "Forward via Link" option. Simply select that recipient from your mobile device's address book or enter their mobile phone number. They will receive a text with a link to accept the mobile ticket(s).



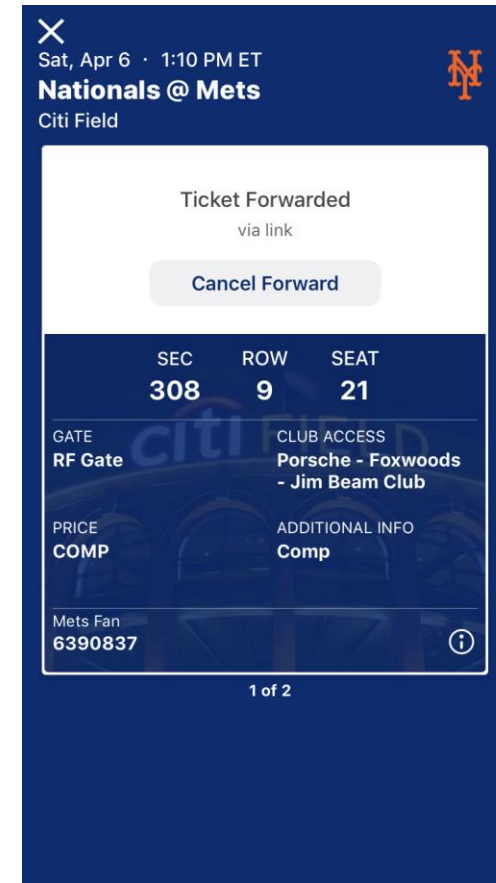
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HOW TO CANCEL A TICKET FORWARD

If the recipient cannot attend the game, you can cancel a forward and have the ticket reinstated as a live mobile ticket in your MLB Ballpark app. To cancel your previous forward, go to the "Forwards" section of the "Wallet" tab or open the forwarded ticket in the "Wallet" tab. There, simply tap the "Cancel Forward" button. The recipient will receive a notification that you have recalled the ticket. The ticket will automatically disappear from their "Tickets" tab.

Forwarded tickets can be canceled up until the moment that ticket is scanned for entry at Citi Field.



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