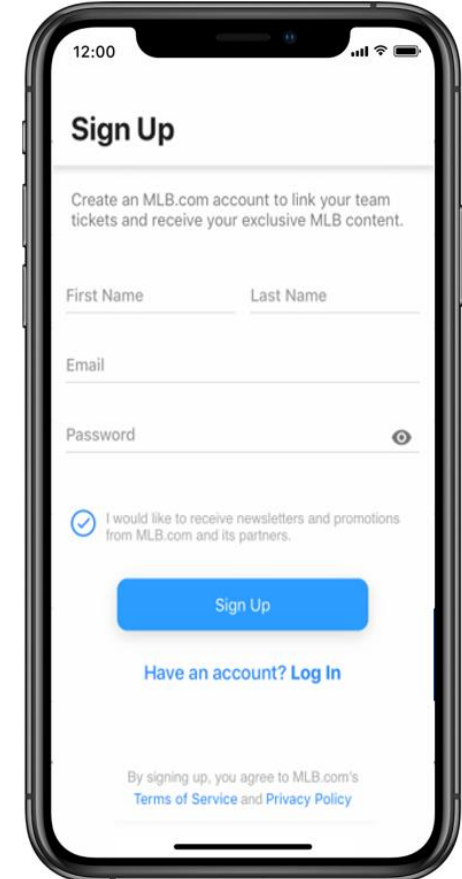
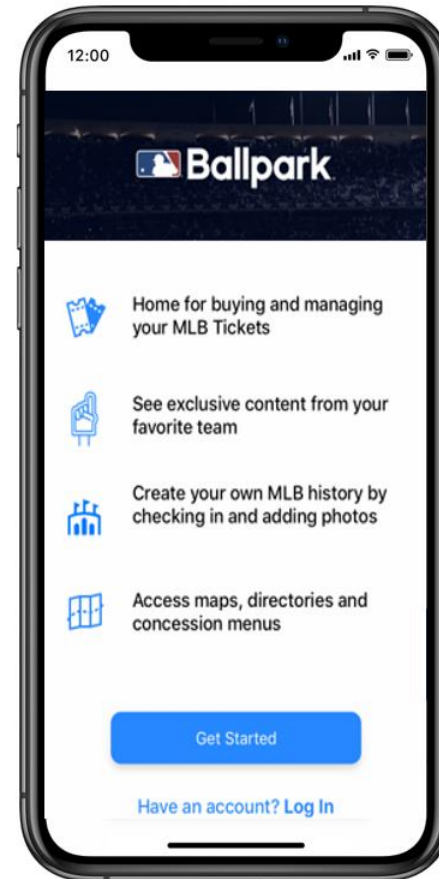




# LOG IN WITH YOUR MLB.COM ACCOUNT

After downloading the MLB Ballpark app, log in with your MLB.com account. If you can't remember your password, you can have a new one emailed to you directly from the app.

If you don't have an MLB.com account, you can easily create one in the app.

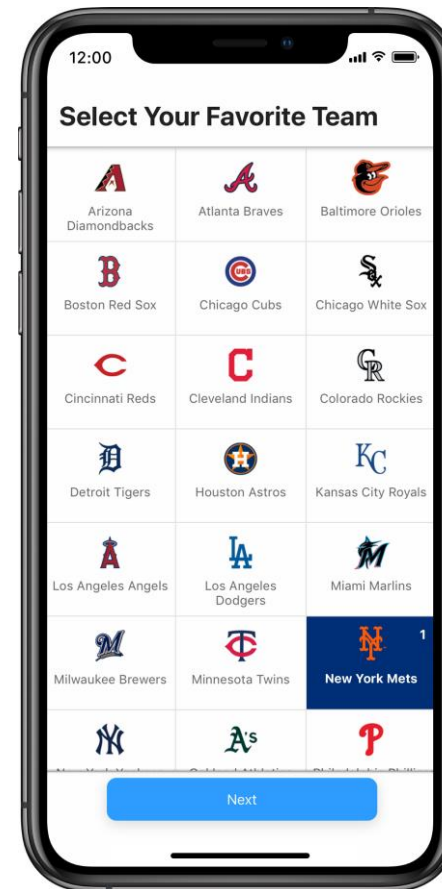


Visit [Mets.com/ballparkapp](https://Mets.com/ballparkapp) for our frequently asked questions.  
Having issues? Contact us at [ticket\\_services@nymets.com](mailto:ticket_services@nymets.com) or 718-507-TIXX.



# SELECT THE NEW YORK METS AS YOUR TEAM

After logging into the MLB Ballpark app, tap the “Settings” button in the top right corner and then select the “New York Mets” as your favorite team to get started.



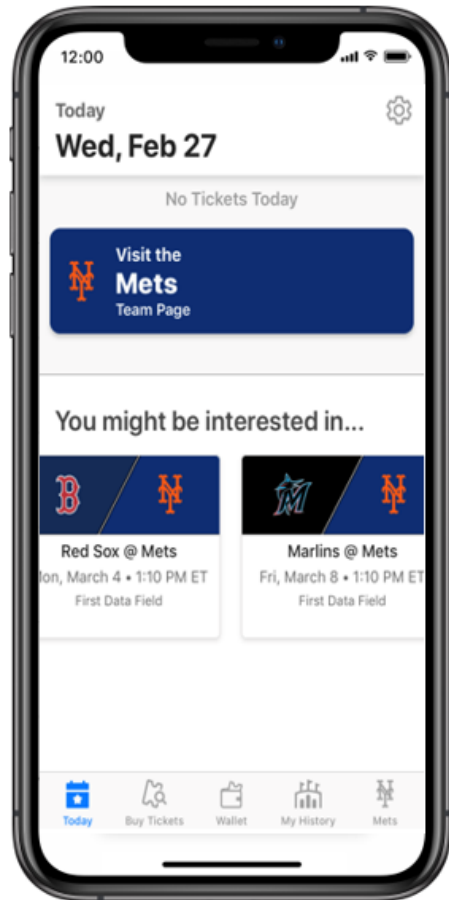
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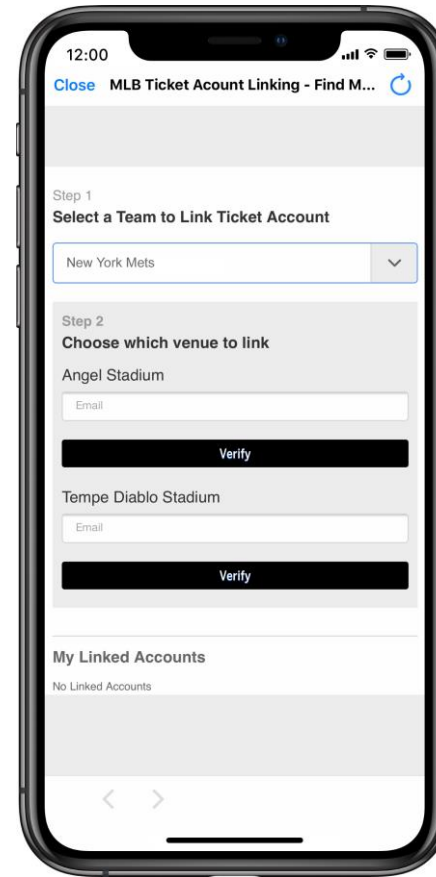
# LINK YOUR ACCOUNT(S)

If you have previously linked your ticket account in the MLB Ballpark app, click the “Settings” button on the top right corner of the “Today” tab and then select “Ticket Accounts.” Verify that your email address is displayed on the “Ticket Accounts” screen.

If it is not displayed, tap “Link Account.”



If you’re attempting to link a new ticket account, you’ll receive an MLB.com email asking you to **grant access** to the app. Tap “**Grant Access**” from the email and then re-open the MLB Ballpark app and pull-to-refresh your “Wallet” by holding and pulling down the screen.



Once linked, your email address and Mets ticket account number should now appear in “Ticket Accounts,” and your ticket inventory will appear in your “Wallet.”

Keep in mind that you can link multiple ticket accounts and email addresses, so if you utilize another account for other purchases, you can add that here.

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