



How to Cancel Ticket Transfers

MYBLUEJAYS™



****BEFORE YOU BEGIN, PLEASE NOTE:****

Once you have transferred a ticket to a Ticket Partner or guest, and they have **accepted** the transfer, they become the owner of the ticket and it will no longer be on your *MyBlueJays* account, or on your *MyBlueJays* Card/mobile Card.

How to Cancel Ticket Transfers



1. To begin cancelling a ticket transfer, log in to *MyBlueJays*. From your *MyBlueJays* home page, click **"Manage My Tickets"**.

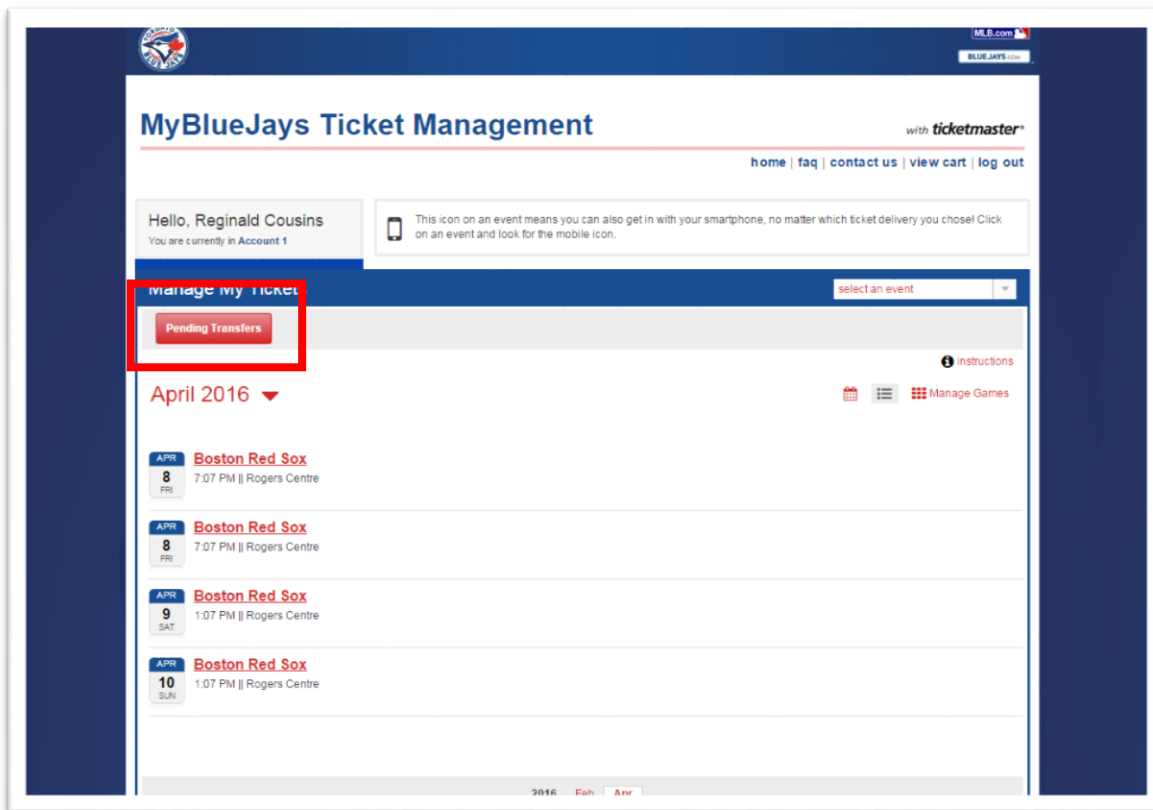
How to Cancel Ticket Transfers



A screenshot of the MyBlueJays Ticket Management website. The page has a dark blue header with the Toronto Blue Jays logo on the left and the MLB.com logo on the right. Below the header, the main content area is white. On the left side, there is a sidebar with a "Hello, Reginald Cousins" greeting, a "view all quick links" dropdown, and an "Address Book" section. The main content area is divided into several sections: "See Your Invoice" with a "New Invoices | Completed Invoice" link; "Ticket & Plan Purchases" with a "PACKAGES AND EVENTS" section; "Manage My Tickets" with a "My Ticket Options" section containing "TRANSFER", "PRINT", and "DONATE TICKETS" links; and "My Upcoming Games" with a smartphone icon and text. A red rectangle highlights the "manage my tickets" button in the "Manage My Tickets" section.

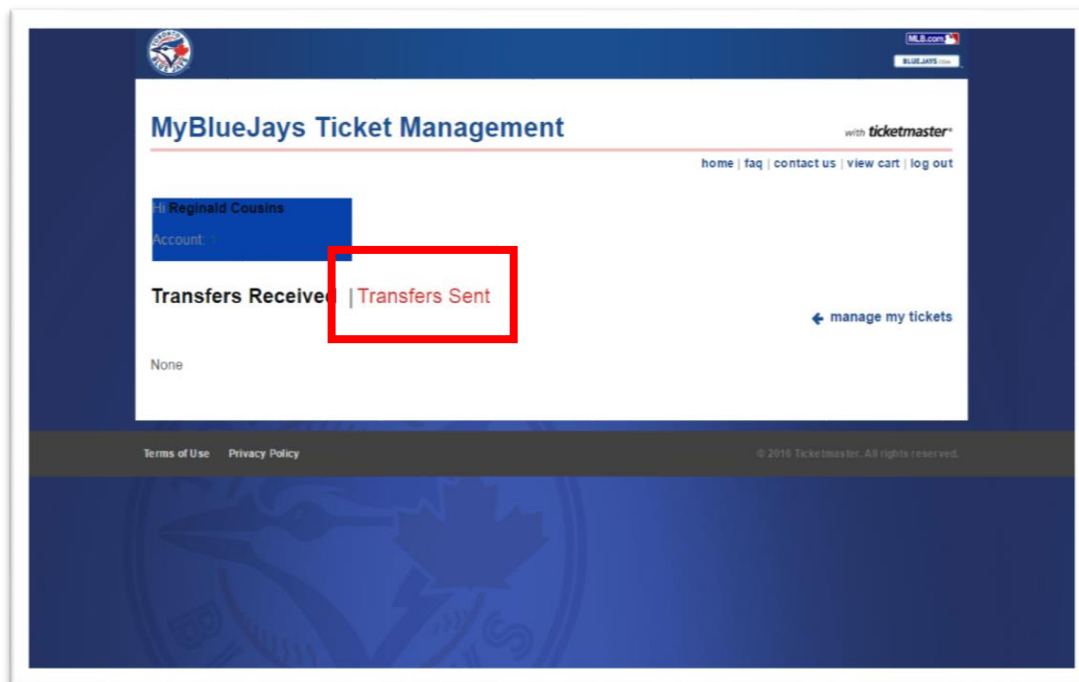
2. Select the “**Manage My Tickets**” button on the right hand side of the new page.

How to Cancel Ticket Transfers



3. Click on the “**Pending Transfers**” button.

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4. Next, click "Transfers Sent".

How to Cancel Ticket Transfers



A screenshot of the "MyBlueJays Ticket Management" page. The page has a dark blue header with the Toronto Blue Jays logo and "MLB.com" and "BLUEJAYS.COM" links. Below the header, the title "MyBlueJays Ticket Management" is displayed, followed by "with ticketmaster®". Navigation links include "home | faq | contact us | view cart | log out". A user profile section shows "Reginald Cousins" and "Account". Below this, there are tabs for "Transfers Received" and "Transfers Sent", with a "manage my tickets" link. A specific transfer is listed for "Reginald Cousins" for a "Texas Rangers" game on "MAY 2 MON" at "7:07 PM | Rogers Centre". The seat information is "Section 113AL, Row 11, Seat 110" for "1 ticket". At the bottom of the transfer details, it says "Offer expires: 05/02/16 7:22 PM" and a "Cancel Offer" button is highlighted with a red rectangle.

5. Select **"Cancel Offer"** next to the transfer you would like to cancel.

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myBlueJays ticket management with ticketmaster

home | faq | contact us | view cart | log out

Hello, Reginald Cousins
You are currently in Account 1

[view all quick links](#)


CANCEL TRANSFER CONFIRMATION

Cancel Transfer

You have elected to cancel the below ticket(s) offered to Reginald Cousins. To cancel the offered ticket(s), click on the 'cancel offer' button.

Personal Message to Reginald Cousins:

Review Items To Cancel

Item	details	fee	fee total
 Texas Rangers Mon, May 2, 2016 7:07 PM Rogers Centre	Section 113AL Row 11 Seat 110	\$0.00	\$0.00

Total Items To Be Canceled
1 Items

Enter a personal message for Reginald (optional)

By selecting the 'cancel offer' button, Reginald Cousins will no longer have access to these ticket(s). An email will be sent to the recipient notifying the cancellation.

☒ I agree to the [Terms of Use](#) .

[cancel](#) [cancel offer](#)

- Review the offer you are cancelling, click the check box next to "I Agree to the Terms of Use", and click "**Cancel Offer**".

How to Cancel Ticket Transfers



The screenshot shows the 'MyBlueJays Ticket Management' interface. At the top, it says 'Hello, Reginald Cousins' and 'You are currently in Account 1'. There are links for 'home', 'faq', 'contact us', 'view cart', and 'log out'. A 'CANCEL TRANSFER' button is visible, along with a 'CONFIRMATION' button. A red box highlights the 'Cancel Transfer Summary' section, which includes a 'Print this page for your records' link. The summary states: 'You have canceled the below ticket(s) offered to Reginald Cousins. Please note that your original ticket(s) are still valid for entry.' It lists the 'Canceled Date' as '2016-04-27 7:46 pm'. Under 'Canceled Items', there is a table with one row for a Texas Rangers ticket. The table has columns for 'item', 'details', 'fee', and 'fee total'. The ticket details are: 'Texas Rangers', 'Mon, May 2, 2016 7:07 PM', 'Rogers Centre', 'Section 113AL', 'Row 11', 'Seat 110'. The fee is '\$0.00' and the fee total is '\$0.00'. Below the table, it says 'Recipient Details (cancel email sent to)' and lists the recipient name as 'Reginald Cousins' and the email address as 'tjfortresstest@gmail.com'.

MyBlueJays Ticket Management

with ticketmaster

home | faq | contact us | view cart | log out

Hello, Reginald Cousins
You are currently in Account 1

view all quick links

CANCEL TRANSFER

CONFIRMATION


Print this page for your records

Cancel Transfer Summary

You have canceled the below ticket(s) offered to Reginald Cousins. Please note that your original ticket(s) are still valid for entry.

Canceled Date: 2016-04-27 7:46 pm

Canceled Items

item	details	fee	fee total
 Texas Rangers	Mon, May 2, 2016 7:07 PM Rogers Centre	Section 113AL Row 11 Seat 110	\$0.00

Recipient Details (cancel email sent to)

Recipient Name	email address
Reginald Cousins	tjfortresstest@gmail.com

home manage more tickets

7. You will see a summary of the cancelled ticket transfer(s) on the final page.