



# GUIDE TO THE BALLPARK APP/ MOBILE TICKETING

## STEP ONE:

Download the free Ballpark App from your app store. Once in the app go to **"Have an account? Log In"**



## STEP TWO:

If you have created an MLB account in the past, click "Login" and enter your information.

If you have never created an MLB account before, click "Sign Up." Enter your email address and create a password. Click "Sign Up" at the bottom.

If you get a message saying "An account with this email address already exists" go back to the Login Page and enter your email there. If you cannot remember your password, follow the steps for "Forgot Password."

## STEP THREE:

Once logged in, please select Boston Red Sox from the Team List. You are now on the home screen. Scroll down and select "Link Ticket Account."

## STEP FOUR:

Once you select "Link Account" you will need to enter the email address where your tickets were sent and click "Link Your Account." (Please note that it is not asking for your MLB account, but the email address where you received your tickets. In many cases, these emails are the same.)

You'll receive an email from the Boston Red Sox to the email address where your tickets were sent. Open that email and click, "Yes, Grant Access."

## STEP FIVE

Go back to the Ballpark App and drag down to refresh the page. Click on the tab labeled "Wallet"

## STEP SIX

Click "View Ticket" and a barcode will appear on your screen. Please note your screen must look like the one below to gain access into the ballpark.