

How To Accept a Ticket Transfer on Mobile



How To Accept a Ticket Transfer on Mobile



****BEFORE YOU BEGIN, PLEASE NOTE:****

- In order to use Mobile Entry you must display Square QR codes.
- Standard rectangular barcodes from PDFs will not work for entry. All PDF tickets must be presented in a printed copy.



QR Code



Bar Code





The tickets are *almost* yours. Click Accept Tickets to seal the deal.

A blue rectangular button with the text "Accept Tickets" in white, outlined with a thick red border.

Accept Tickets

1. Open the ticket transfer offer email that you have received.

Click the “Accept Tickets” button.

*If you do not have the transfer offer email you can still access the transfer offer by logging in to your account on www.bluejays.com/ticketmanagement *





How To Accept a Ticket Transfer on Mobile

Mobile Site

MLB.com
BLUEJAYS.COM

Sign In to Toronto Blue Jays Account Manager

To collect the seats offered to you, you must log in.

Email:

Password:

Sign In

☐ Remember Me [Forgot Password?](#)

Don't have an account?

Create Account

Full Site

MyBlueJays Ticket Management with ticketmaster

Manage Your Blue Jays Account

MyBlueJays Ticket Management lets you manage your tickets quickly and easily.

Features

- Transfer tickets via e-mail
- Print ticketFast tickets
- Update account information

• If you do not know your password for your Blue Jays account click the "Forgot Your Password?" link below and follow the steps to have a link to create a new password emailed to you.
NOTE: special characters may not be used in your password.

There are problems with your submission.
To protect the security of your account, your session expired after 30 minutes.

MyBlueJays Ticket Management Log In

I have an account.

Account ID or Email Address:

Password:

[Forgot Your Password?](#)

Remember me ☐

If you do not know the email address or account ID for your account, please contact customer service at (416) 343-1354.

[Terms of Use](#) [Privacy Policy](#) [Mobile Site](#)

2. a) If you have logged in to a Blue Jays account before:

Enter your email address and password, and click "Sign In".

Skip ahead to Step 3.

*If your page does not look like the screen on the left side (Mobile Site), you may have been redirected to the Full Site.

Click on "Mobile Site" in the bottom left hand corner of the Full Site and you should land on the Mobile Site.*

How To Accept a Ticket Transfer on Mobile



The screenshot shows the 'Sign In to Toronto Blue Jays Account Manager' page. At the top, there are logos for MLB.com and BLUEJAYS.COM. Below the title, a message states: 'To collect the seats offered to you, you must log in.' There are input fields for 'Email:' and 'Password:'. A 'Sign In' button is present. Below it, there is a checkbox for 'Remember Me' and a link for 'Forgot Password?'. At the bottom, there is a link 'Don't have an account?' and a 'Create Account' button, which is highlighted with a red rectangular border.

MLB.com

BLUEJAYS.COM

Sign In to Toronto Blue Jays Account Manager

To collect the seats offered to you, you must log in.

Email:

Password:

Sign In

☐ Remember Me [Forgot Password?](#)

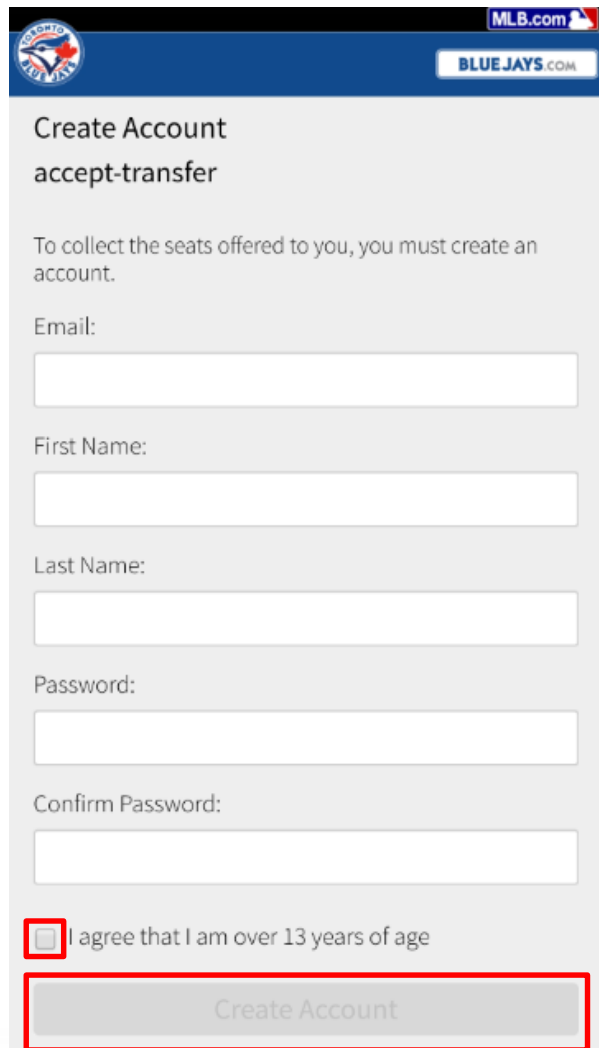
[Don't have an account?](#)

Create Account

2. b) If you DO NOT have a Blue Jays account please click the “Create Account” Button.



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A screenshot of the MLB.com Blue Jays website's account creation page. The page has a blue header with the MLB.com logo and the Blue Jays logo. Below the header, the text "Create Account" and "accept-transfer" is displayed. A message states: "To collect the seats offered to you, you must create an account." The form includes fields for Email, First Name, Last Name, Password, and Confirm Password. At the bottom, there is a checkbox labeled "I agree that I am over 13 years of age" and a "Create Account" button, which is highlighted with a red border.

MLB.com
BLUE JAYS.COM

Create Account
accept-transfer

To collect the seats offered to you, you must create an account.

Email:

First Name:

Last Name:

Password:

Confirm Password:

☐ I agree that I am over 13 years of age

Create Account

2. c) Enter the requested information to complete creating the account.

Please use the same email address that the tickets were transferred to.

****Password must contain between 6-64 alphanumeric characters and at least one number. (only letters and numbers, no special characters)****

Once the Account information has been completed click the check box to agree to age requirement and then click "Create Account" button at the bottom.

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A screenshot of the Toronto Blue Jays mobile app interface. At the top, there's a navigation bar with the MLB.com logo and the Blue Jays logo. Below this is a menu with 'NEXT EVENT', 'ALL EVENTS', 'ACTIVITY', and 'ACCOUNT'. A white dialog box titled 'New Terms of Use' is centered on the screen. The text inside the dialog box reads: 'Your Consent to these Terms, and How these Terms may be Amended. The purchase of a 2019 season tickets package, a 2019 game pack product, or a 2019 Leadoff pack product is subject to a Ticket Product Purchase Licence and, in the case of a 2019 game pack product and a 2019 Leadoff pack product, additional terms and conditions. In the event that I am currently completing my transaction for the purchase of one or more of such products, I'. At the bottom of the dialog box are two buttons: 'Decline' and 'Accept'. The 'Accept' button is highlighted with a red rectangular border. Below the dialog box, there are links for 'HELP', 'PRIVACY', 'TERMS', and 'FULL SITE'. At the very bottom, it says 'powered by ticketmaster®'.

3. Please review the Terms of Use and click the “Accept” button to move forward.

This will only appear the first time that you log in to the account.



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The screenshot shows the MLB.com mobile app interface. At the top, there's a blue header with the Toronto Blue Jays logo on the left and 'MLB.com' and 'BLUEJAYS.COM' on the right. Below the header is a navigation bar with 'NEXT EVENT', 'ALL EVENTS', 'ACTIVITY', and 'AC'. The main content area is titled 'Accept Offer' and shows an offer from 'Reginald Cousins'. The offer details are: 'Kansas City Royals', 'Mon 7/1, 1:07 PM - Rogers Centre', and 'Section 113BL Row 3 Seats: 101, 102'. Below this, it says 'Offer expires on Mon, Jul 01, 2019 9:07PM'. At the bottom of the app interface, there are links for 'HELP', 'PRIVACY', 'TERMS', and 'FULL SITE', and a note 'powered by ticketmaster®'.

4. Review the game date and the seat location in the offer.

Please click the “Accept Offer” button at the bottom of the page.

This screenshot shows the bottom of the mobile app interface. It features a blue bar with the text 'By clicking the Accept button below you agree to the Terms of Use.' Below this bar is a large blue button with the text 'Accept Offer' in white. The button is highlighted with a red rectangular border.

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[NEXT EVENT](#) | [ALL EVENTS](#) | [ACTIVITY](#) | [ACCOUNT](#)

Offer Accepted

2 tickets for 1 events from Reginald Cousins have been added to your account.

Events and Seats

Kansas City Royals

Mon 7/1, 1:07 PM - Rogers Centre

Section 113BL Row 3 Seats: 101, 102

[Next Event](#)

[HELP](#) | [PRIVACY](#) | [TERMS](#) | [FULL SITE](#)

powered by **ticketmaster**

5. The tickets have now been accepted in to your account.

Please click the “Next Event” button at the bottom of the page.



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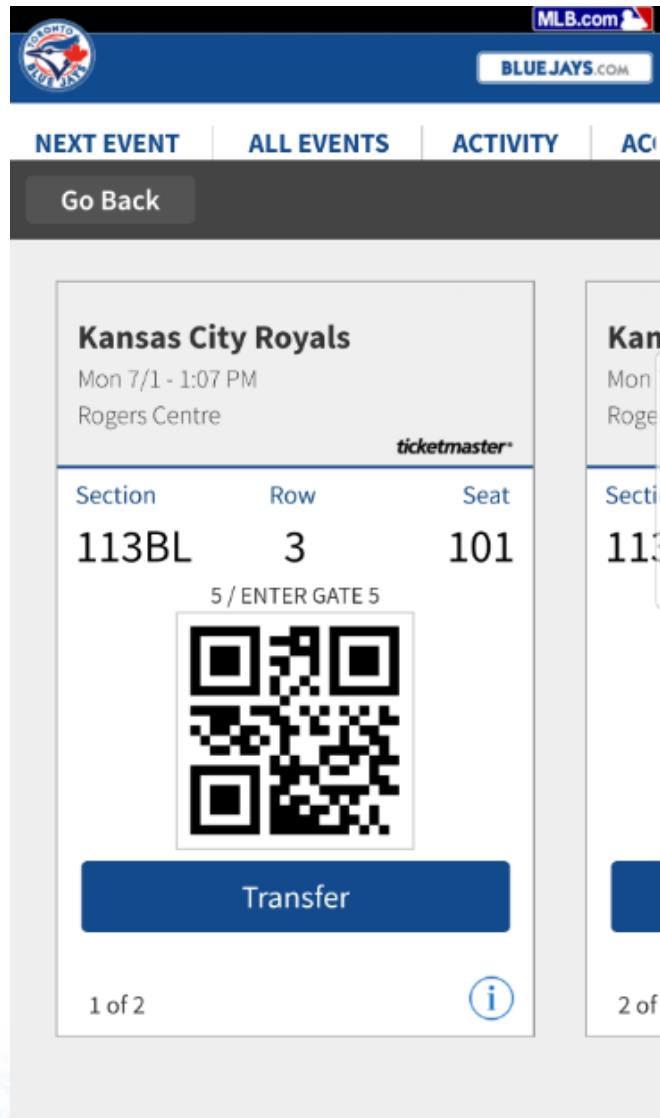


6. Click the eyeball icon that says “View” to display your tickets.

If the eyeball/View icon does not display, reload the page and it should appear.



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7. The square QR Codes will now display (there is one for each ticket). You may view the different seats by swiping from side to side.

Please note: when using your mobile entry it is best if the screen brightness is turned up all the way on your phone.

- When at the gate, place the screen of the phone (face up) with the QR Code displayed under the ticket scanner.
- The scanner will light up green which means that the person using that ticket can enter through the turnstile.
- Once they pass through the turnstile it will print a Seat Locator Slip. Swipe to the next ticket and repeat process for each ticket until all have entered.

