How to Perform Ticket Exchanges
HOW TO PERFORM TICKET EXCHANGES

1. Once you are logged into your Blue Jays Account Manager, click MY EVENTS.

NOTE: You must have Flash enabled in order to exchange tickets.
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2. Select a game from your list of events.
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3. Under **MY TICKETS**, click **MORE**. Click **EXCHANGE**.
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4. You will be redirected to a new page. Select the seat(s) and click EXCHANGE.
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5. A summary will appear. Click CONTINUE TO EXCHANGE.
6. A list of eligible games for the exchange will appear. Select a game, then scroll to the bottom and click CONTINUE.
Note: Prices displayed are the additional cost to exchange from your existing seats.

7. Click on the section and select new seats. Click CHECKOUT.
8. A cost summary will appear. Select a delivery method, and click CHECKOUT.

**NOTE:** Prices displayed are the additional cost to exchange from your existing seats.
9. If there is an additional cost for exchanging your tickets, enter your credit card information. Click NEXT STEP.

NOTE: Prices displayed are the additional cost to exchange from your existing seats.
10. Agree to the Terms & Conditions, and click SUBMIT ORDER.
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11. An order summary will appear. You may now close the page.