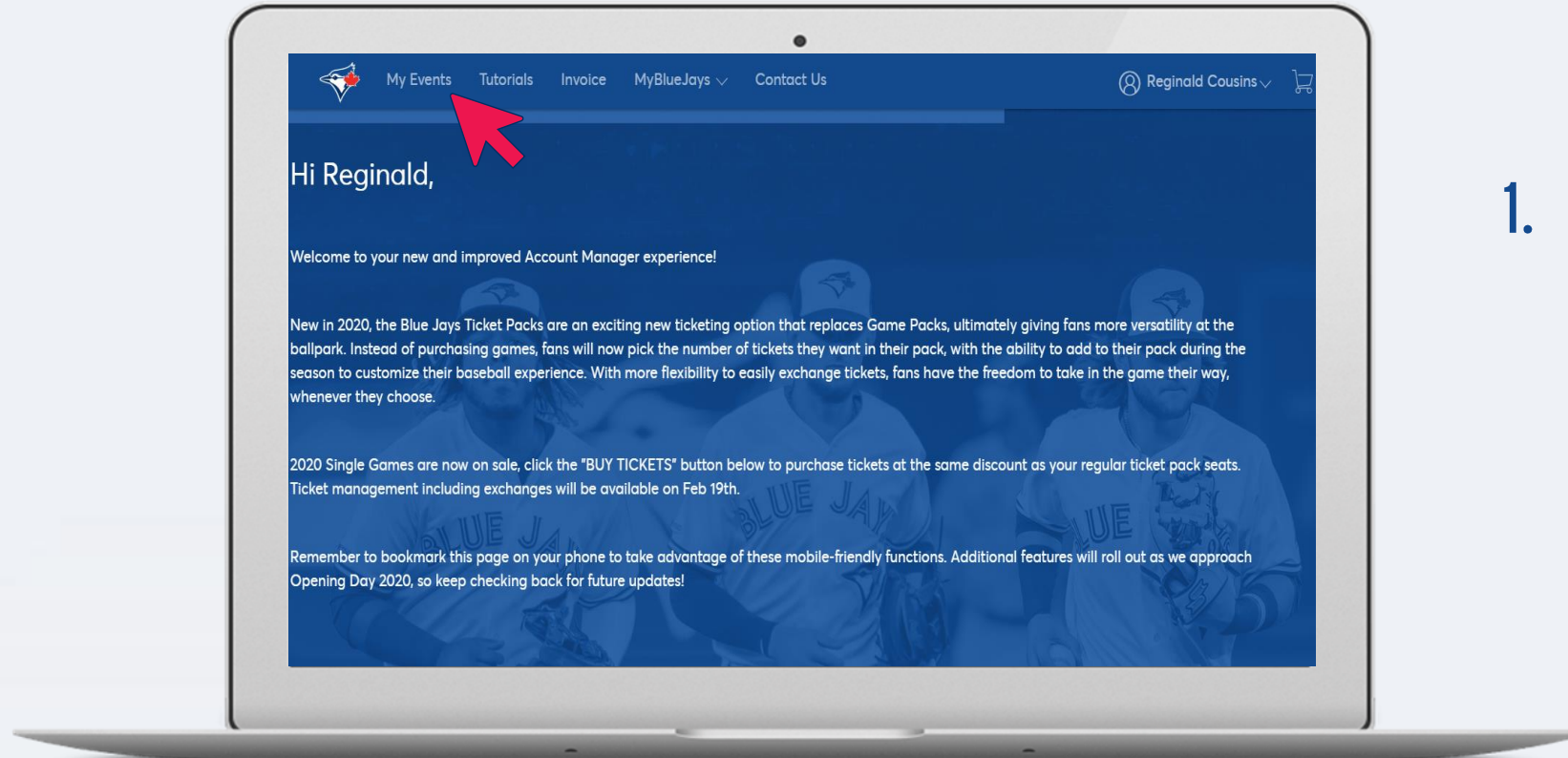




# How to Perform Ticket Exchanges

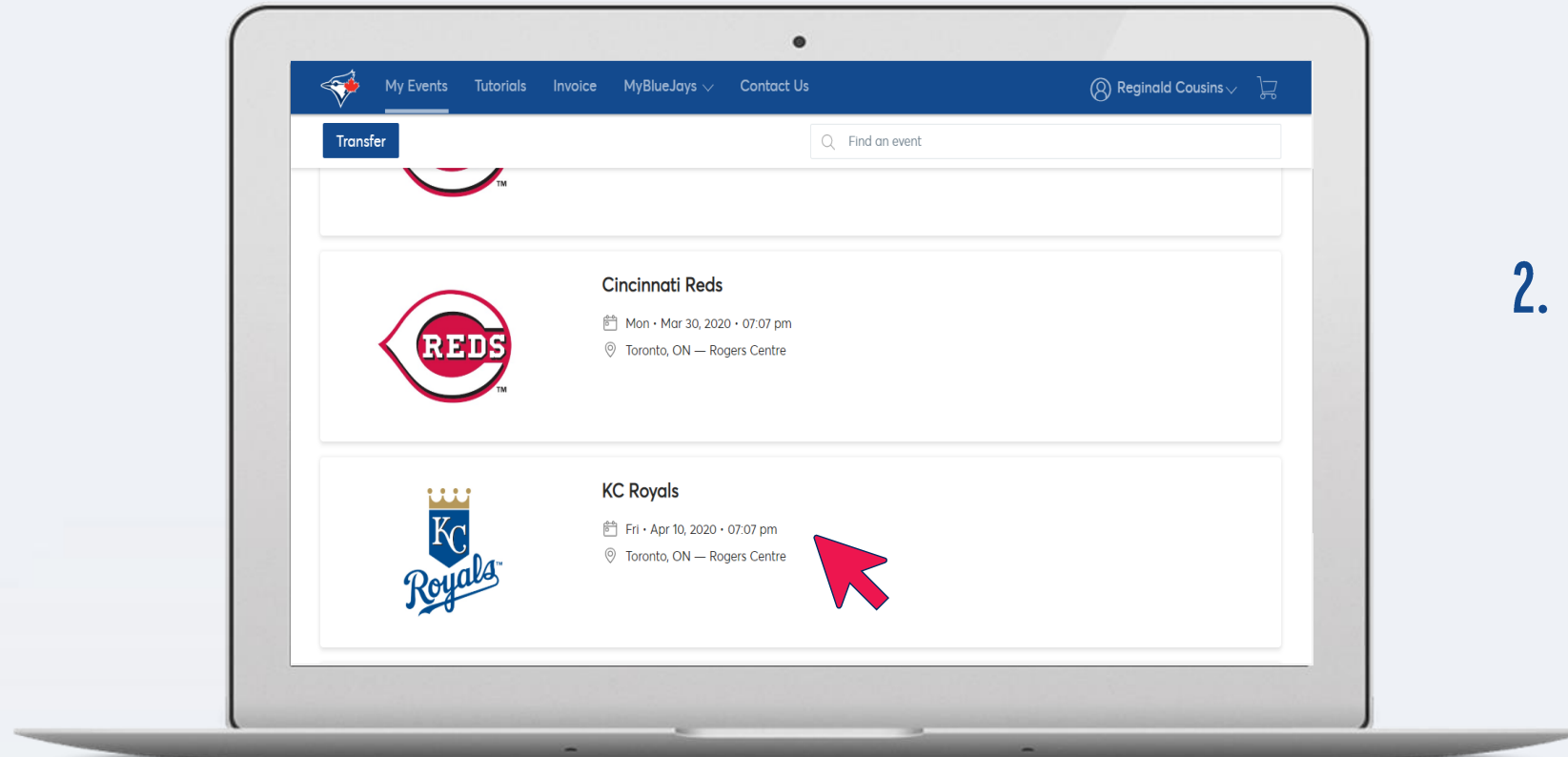
# HOW TO PERFORM TICKET EXCHANGES



1. Once you are logged into your *Blue Jays Account Manager*, click **MY EVENTS**.

*NOTE: You must have Flash enabled in order to exchange tickets.*

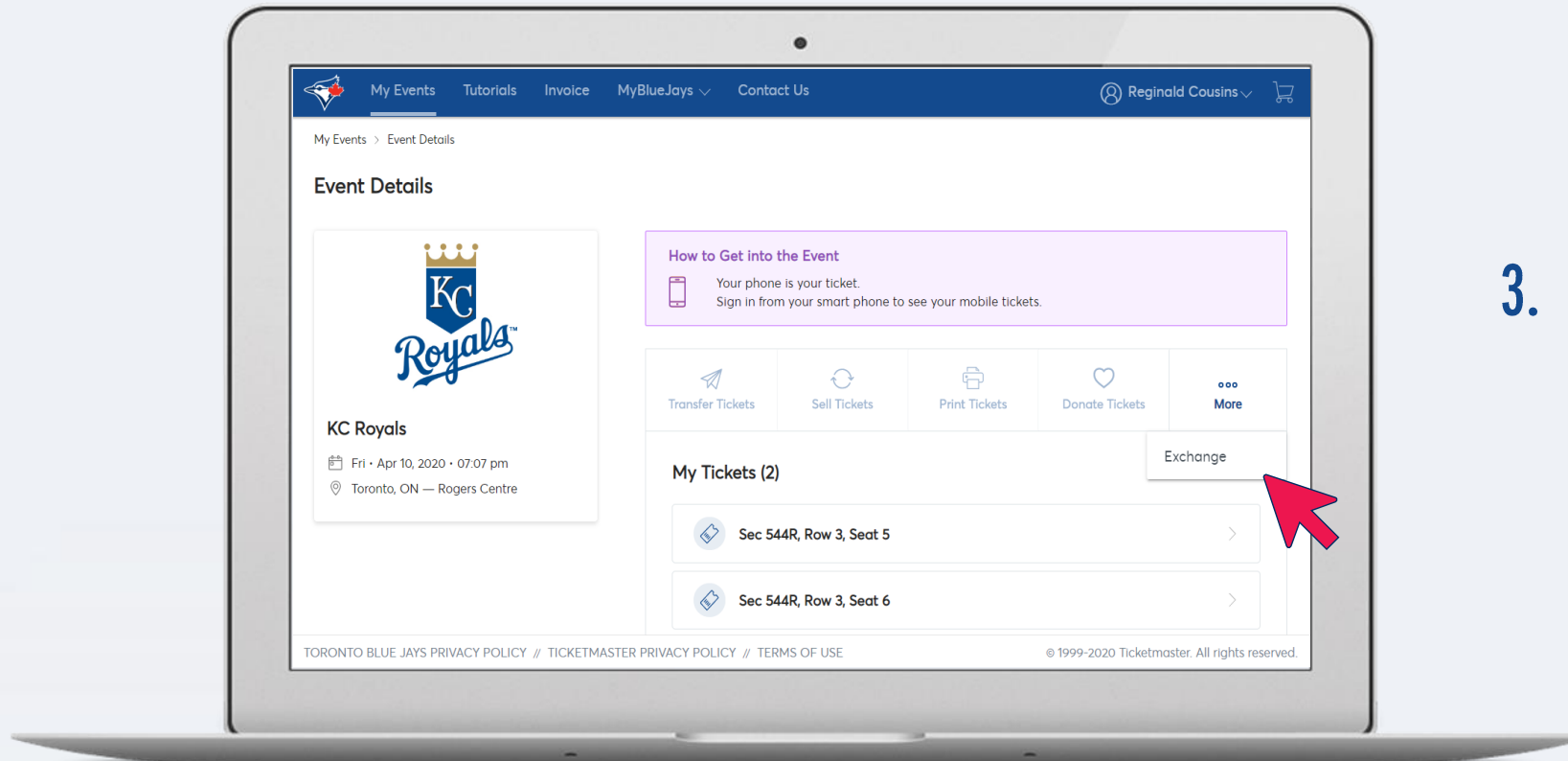
# HOW TO PERFORM TICKET EXCHANGES



2. Select a game from your list of events.

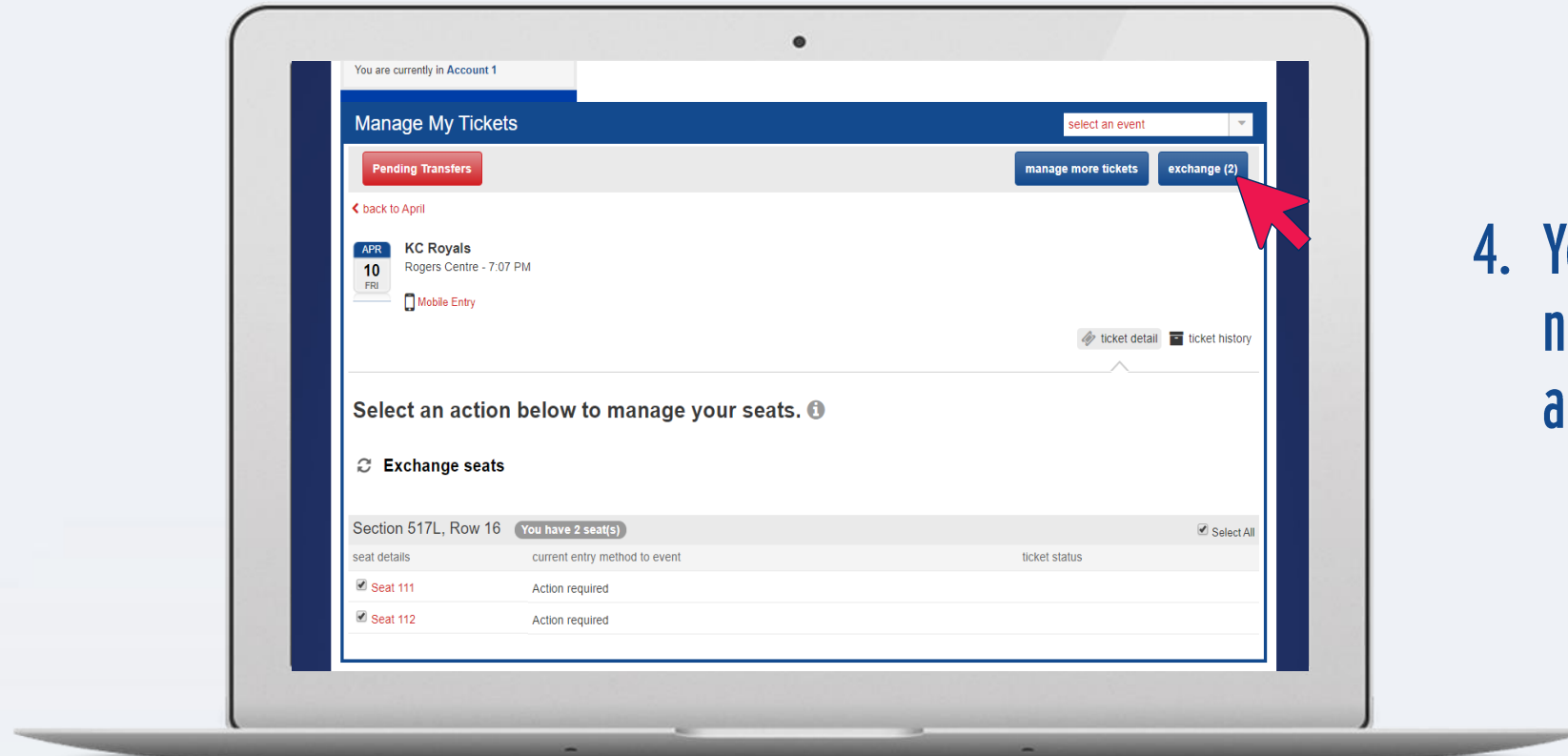


# HOW TO PERFORM TICKET EXCHANGES



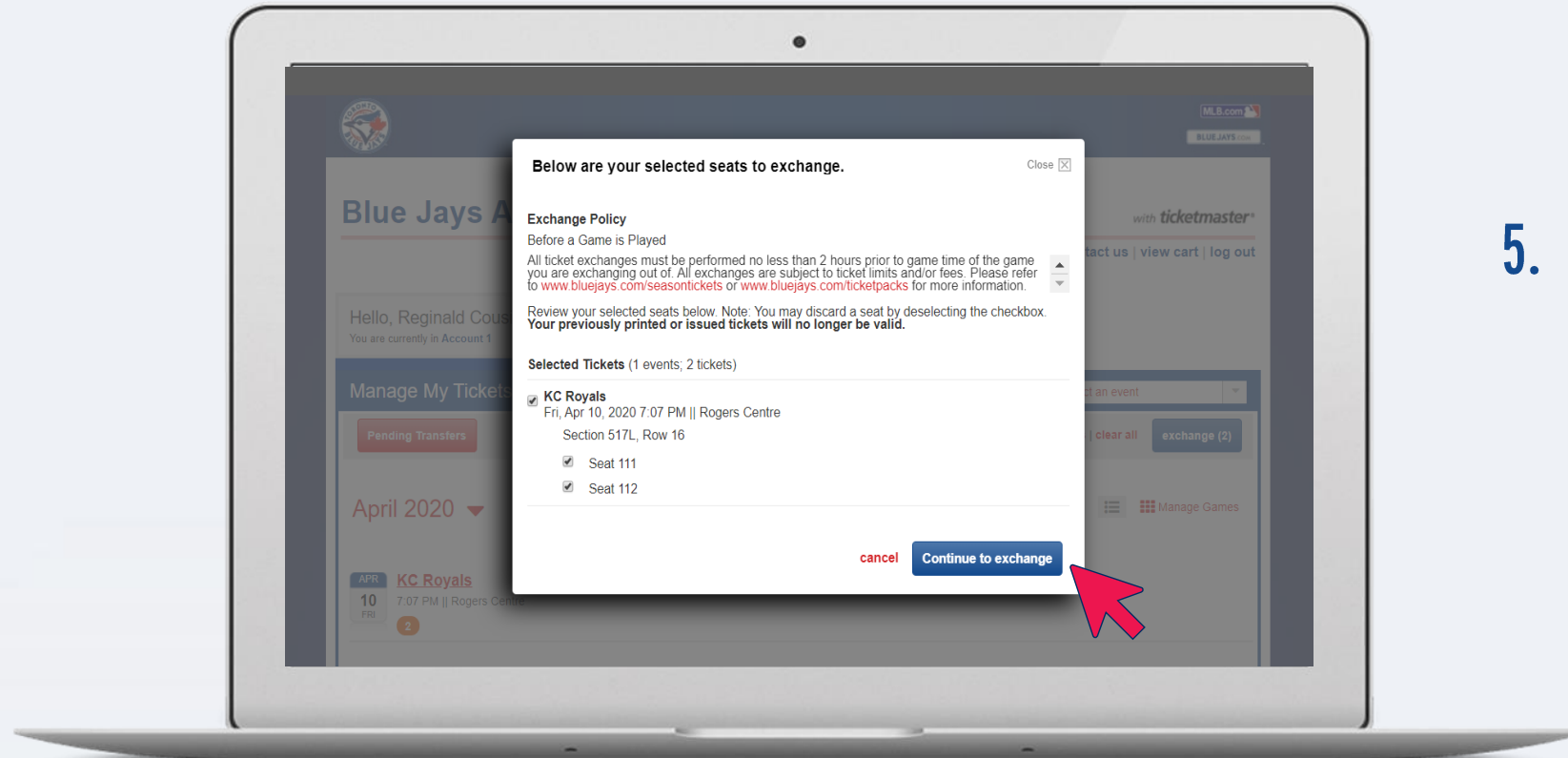
3. Under **MY TICKETS**, click **MORE**. Click **EXCHANGE**.

# HOW TO PERFORM TICKET EXCHANGES



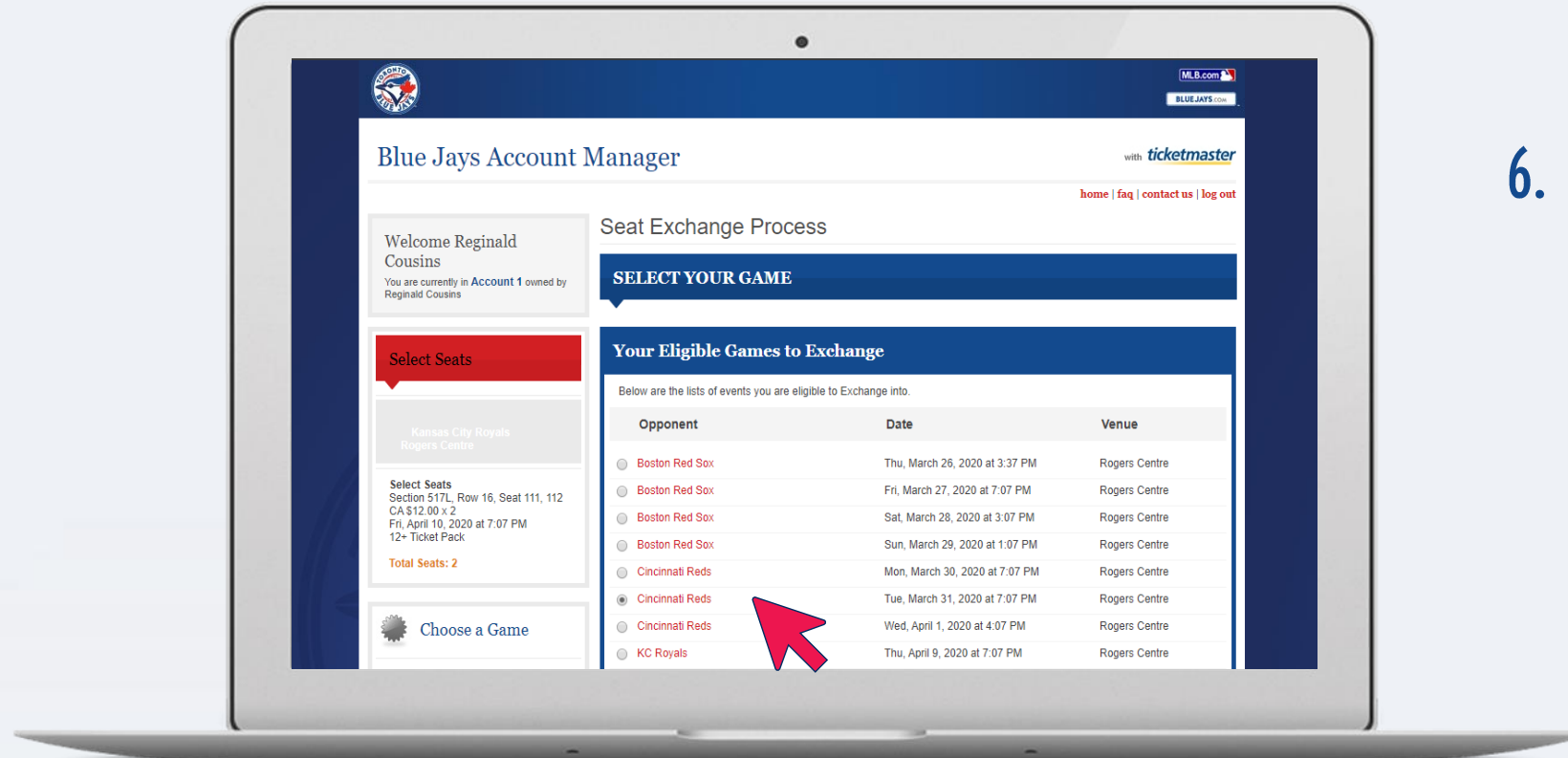
4. You will be redirected to a new page. Select the seat(s) and click **EXCHANGE**.

# HOW TO PERFORM TICKET EXCHANGES



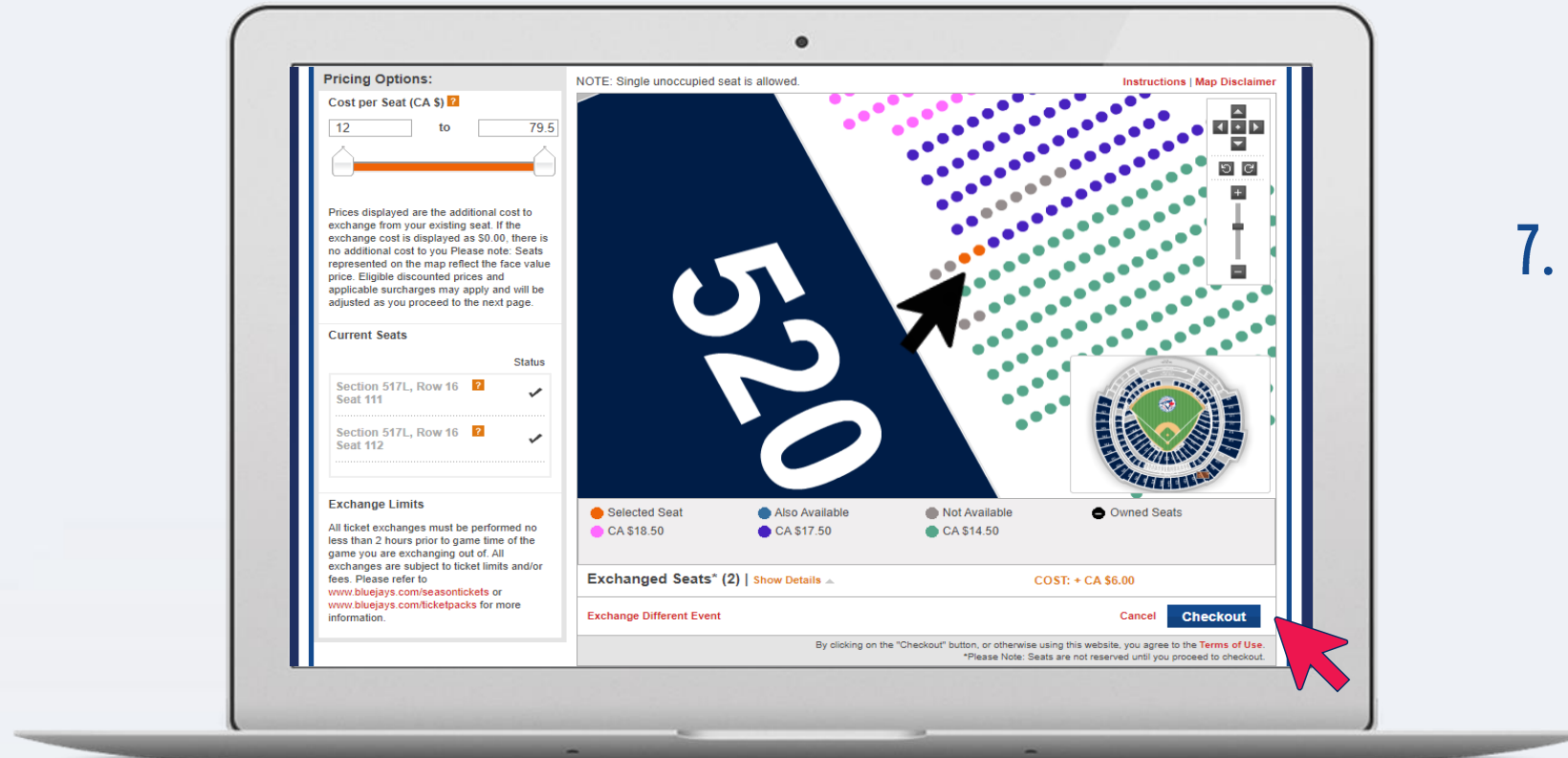
5. A summary will appear.  
Click **CONTINUE TO EXCHANGE.**

# HOW TO PERFORM TICKET EXCHANGES



6. A list of eligible games for the exchange will appear. Select a game, then scroll to the bottom and click **CONTINUE**.

# HOW TO PERFORM TICKET EXCHANGES

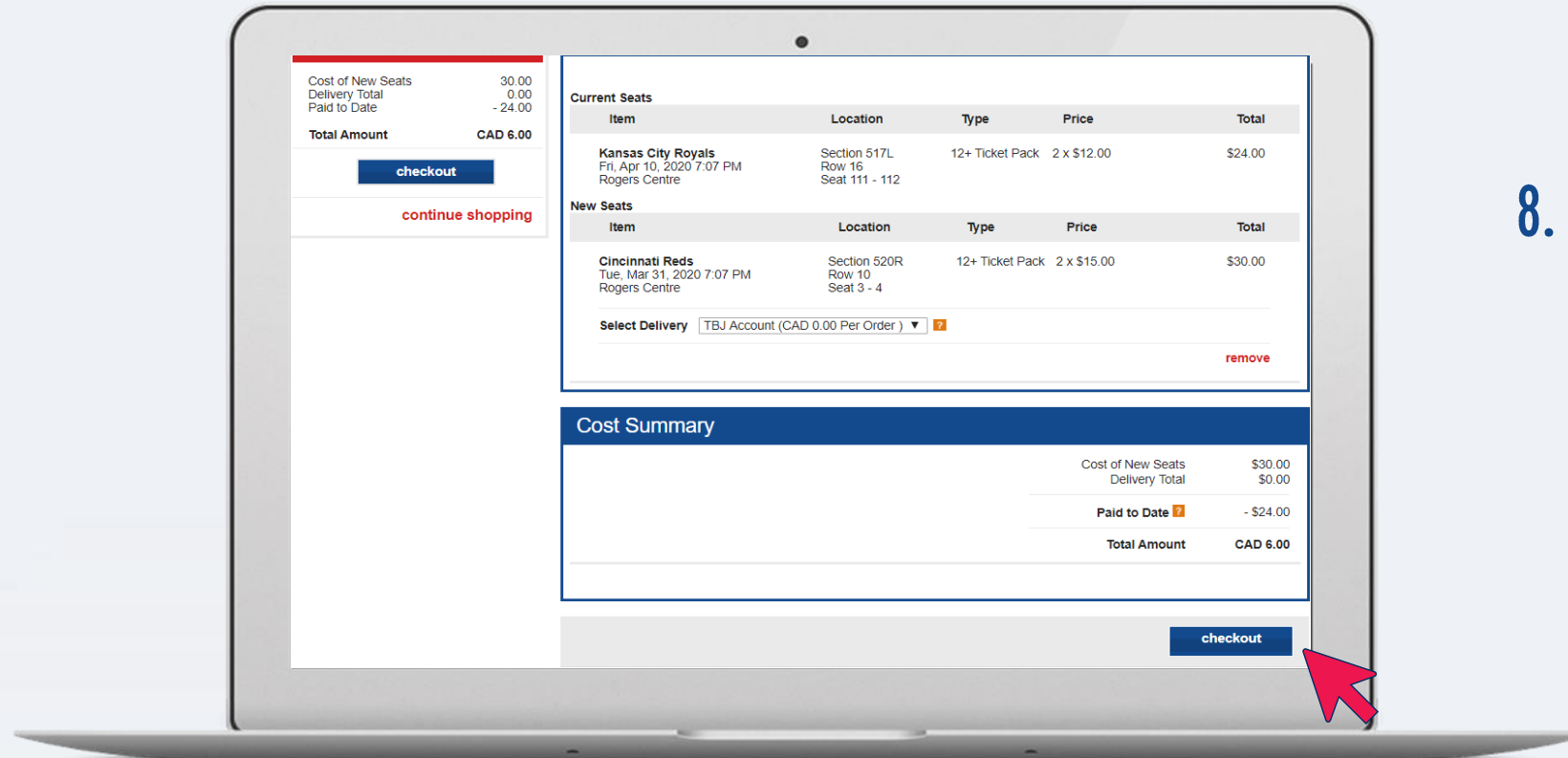


7. Click on the section and select new seats. Click **CHECKOUT**.

*NOTE: Prices displayed are the additional cost to exchange from your existing seats.*



# HOW TO PERFORM TICKET EXCHANGES



8. A cost summary will appear. Select a delivery method, and click **CHECKOUT**.

*NOTE: Prices displayed are the additional cost to exchange from your existing seats.*

# HOW TO PERFORM TICKET EXCHANGES

You have 1 items in your cart that will expire in 2:55 [view cart »](#)

### Cost Summary

Cost of New Seats	30.00
Delivery Total	0.00
Paid to Date	-24.00
<b>Total Amount</b>	<b>CAD 6.00</b>

[view cart details](#)

### Account Address

Please note: All items will be delivered via the method of delivery selected. Items may also be managed within Ticket Management. Please be advised that any changes made to the address will update the primary address on the account.

Reginald Cousins  
One Blue Jays Way  
Suite 3200  
Toronto, ON M5V1J1

Select your payment method.

Payment Option:

Credit Card

[Add a New Card](#)

Please enter the first and last name, street address and zip or postal code exactly as it appears on your credit card statement.

\* = Required

First Name \*

Last Name \*

Address \*

Postal / Zip Code \*

Card Type \*

Card Number \*

Expiration Date \*

CVV \*

Store my credit/debit card and billing information for future use on Toronto Blue Jays Account Manager. [What is the benefit?](#)

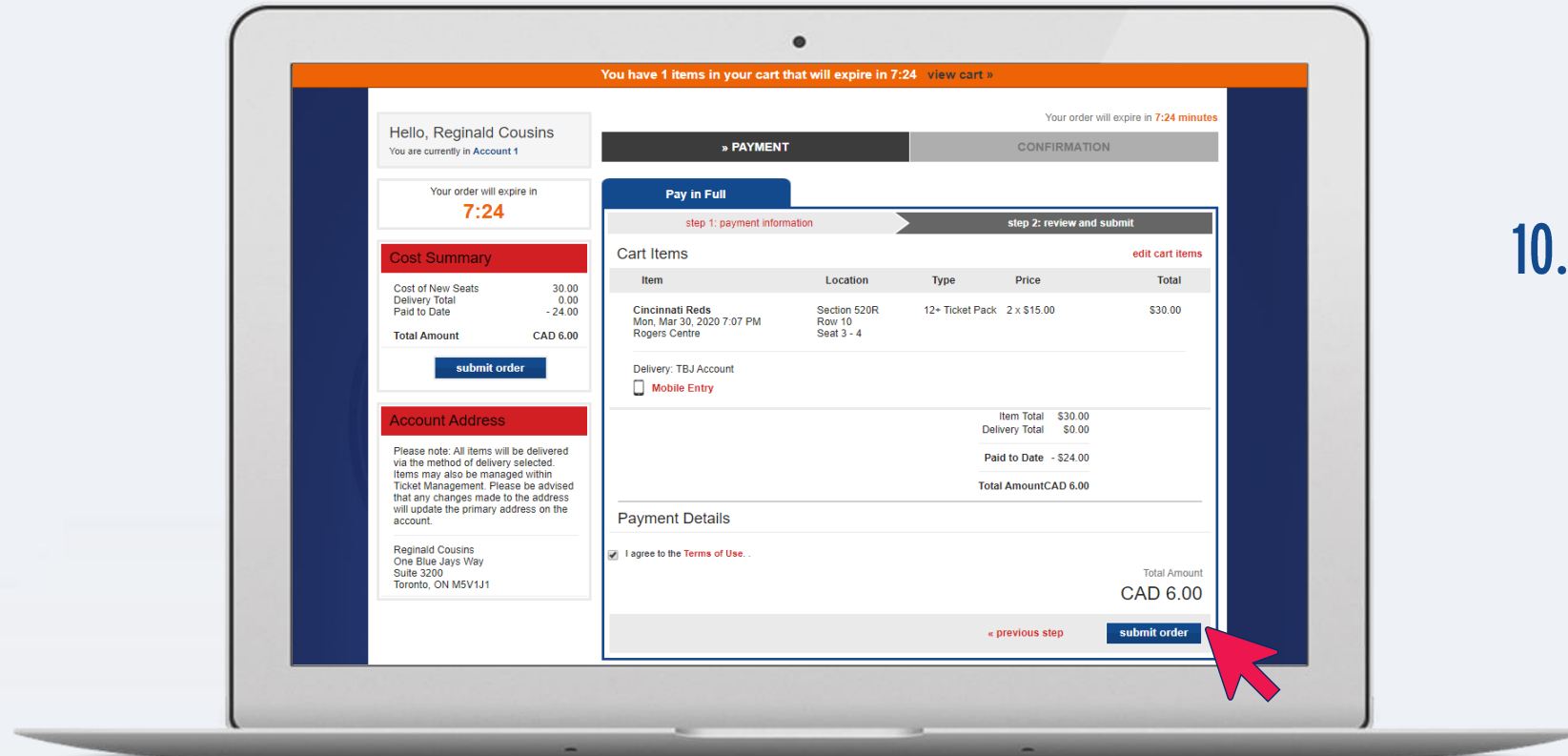
Total Amount  
**\$6.00**

[next step](#)

9. If there is an additional cost for exchanging your tickets, enter your credit card information. Click **NEXT STEP**.

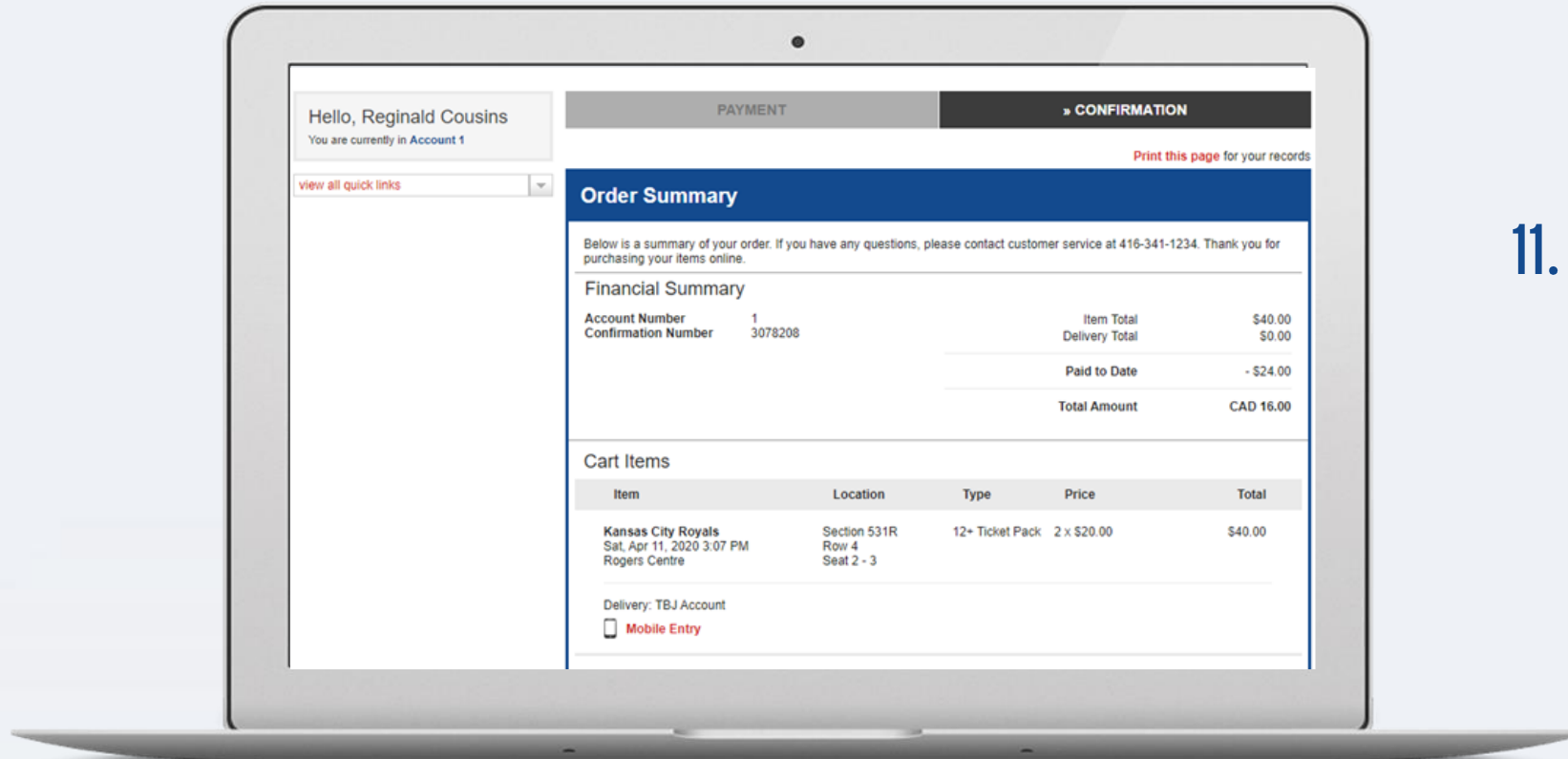
*NOTE: Prices displayed are the additional cost to exchange from your existing seats.*

# HOW TO PERFORM TICKET EXCHANGES



10. Agree to the Terms & Conditions, and click **SUBMIT ORDER.**

# HOW TO PERFORM TICKET EXCHANGES



11. An order summary will appear. You may now close the page.